



# CITY OF PHILADELPHIA

DEPARTMENT OF PUBLIC HEALTH  
1101 Market Street  
Philadelphia, PA 19107

THOMAS A. FARLEY, MD, MPH  
Health Commissioner

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Deputy Health Commissioner

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Director, Division of Disease Control

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To Our VFC and VFAAR Providers:

On behalf of the entire Immunization Program team, we want to thank you for your service to your patients, especially during this COVID-19 pandemic. We also want to thank all the doctors, nurses, medical assistants, office staff, laboratorians, and clinicians that are tirelessly working to keep Philadelphians healthy.

As your partners in public health, the Immunization Program is committed, alongside you, to ensure that safe and viable vaccines are available to children and adults. All our PDPH Immunization staff are considered 'essential personnel' and are reporting for duty at the health department. Our staff are here to answer your concerns regarding the Vaccines for Children Program and the Vaccines for Adults at Risk Program. Although some of our routine services are limited while we respond to COVID-19, our core immunization services are operational (see list below). However, **all in-person VFC and IQIP visits are cancelled until further notice**. Our team will be reaching out to sites with scheduled visits to discuss next steps given these changes. We do ask for your patience while we juggle our routine job duties and the COVID-19 response.

If you have any questions regarding the following, we are here to help:

- Placing vaccine orders- call: [215-685-6728](tel:215-685-6728) or [215-685-6667](tel:215-685-6667)
- Reconciliations or Training- email: [dphproviderhelp@phila.gov](mailto:dphproviderhelp@phila.gov)
- Digital Data Logger trouble shooting and Storage & Handling questions - email: [TempCheck@phila.gov](mailto:TempCheck@phila.gov)
- Reporting to the IIS- email: [john.robison@phila.gov](mailto:john.robison@phila.gov)
- Completing enrollment information- email: [jillian.brown@phila.gov](mailto:jillian.brown@phila.gov)

And, if there are changes at your office that will affect your ability to properly store and monitor your vaccines or your office will be closed in response to COVID19, email [TempCheck@phila.gov](mailto:TempCheck@phila.gov) for guidance.

Thank you for your ongoing confidence, partnership, and trust. The Immunization Program is committed to the well-being of Philadelphia's residents and we are grateful for your support.

Sincerely,

The Philadelphia Immunization Program